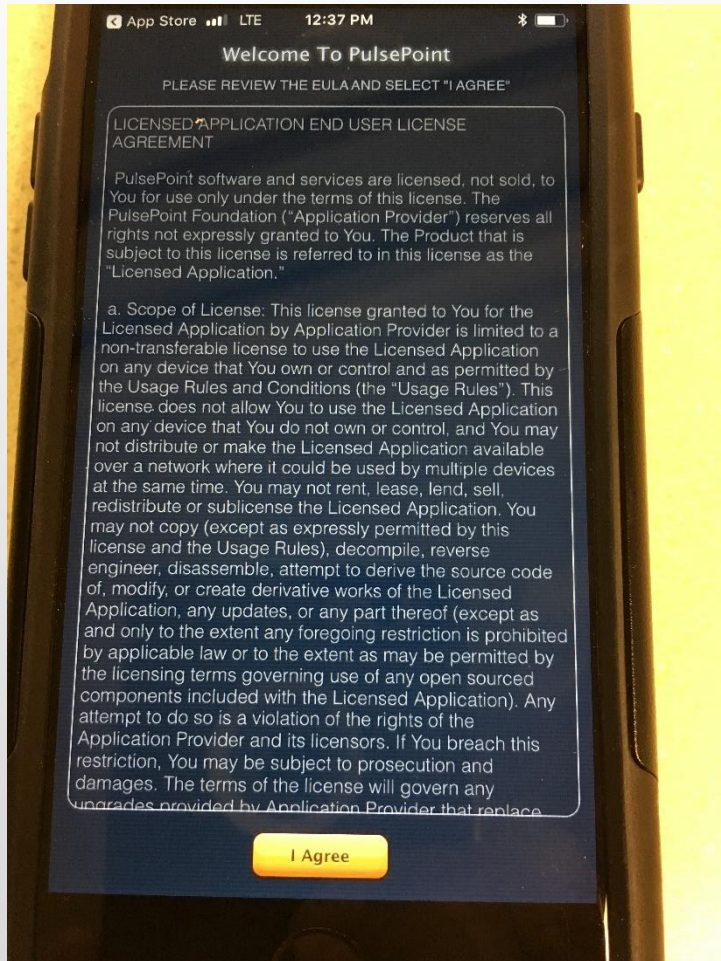# Downloading PulsePoint

A STEP-BY-STEP GUIDE
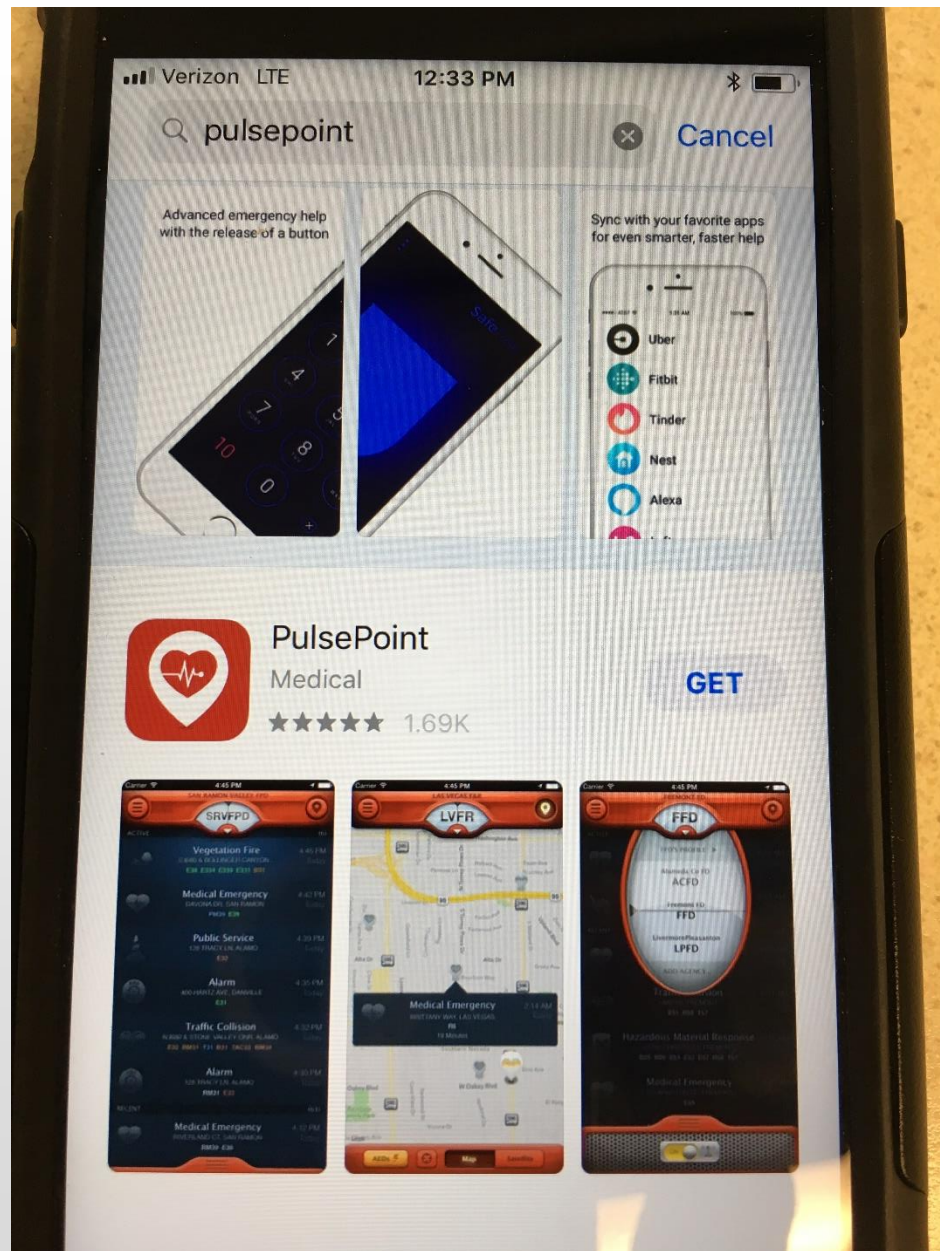
App Store or Google Play Download

Once downloaded, it will automatically ask if you want to receive notifications.

Please click "Allow" in order to receive CPR notifications.

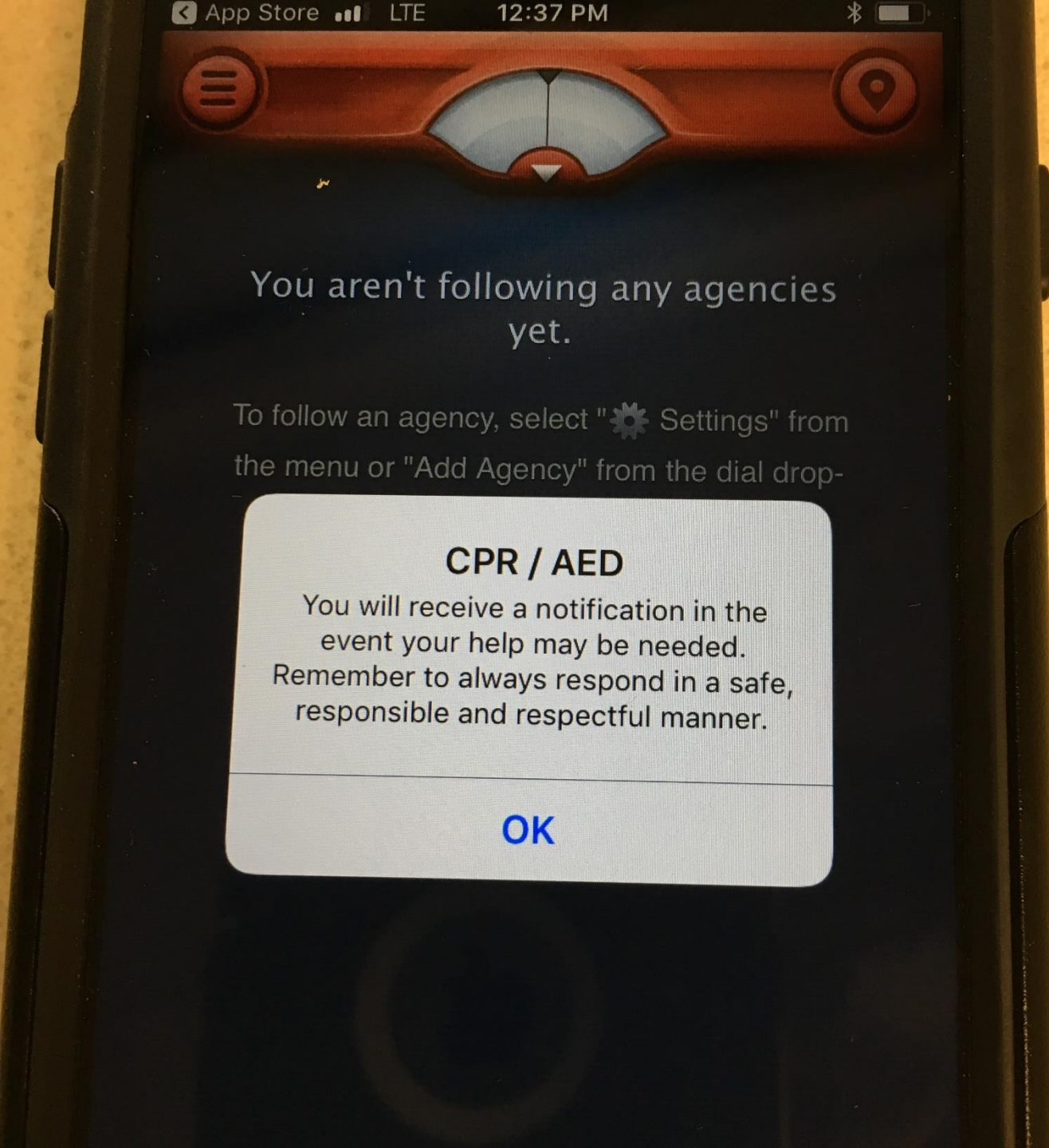# User License Agreement

- You will have to click "I Agree" to proceed.

The next prompt asks if you are CPR Trained.

This is referencing if you have taken a class and received a CPR Card. If you have not, please click no. It's simply a record-keeping item, and will not preclude you from receiving CPR alerts.
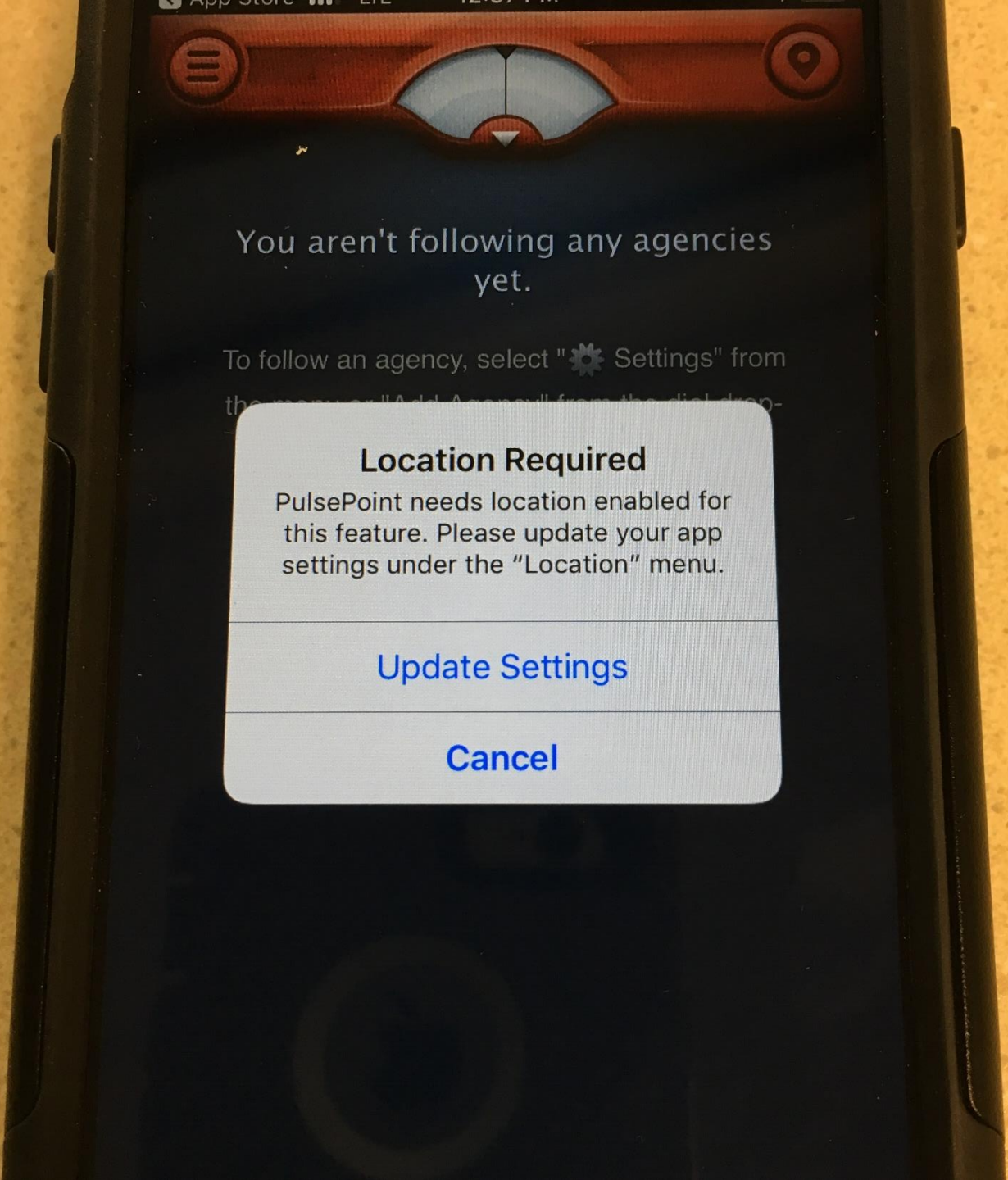
Remember... bad CPR is better than no CPR at all!

A reminder that you must always respond safely to a scene if you are dispatched.

Receiving an alert does not exclude you from traffic laws.

Make sure your location services are turned on.

It's how the app recognizes if you are in the vicinity of a cardiac arrest.
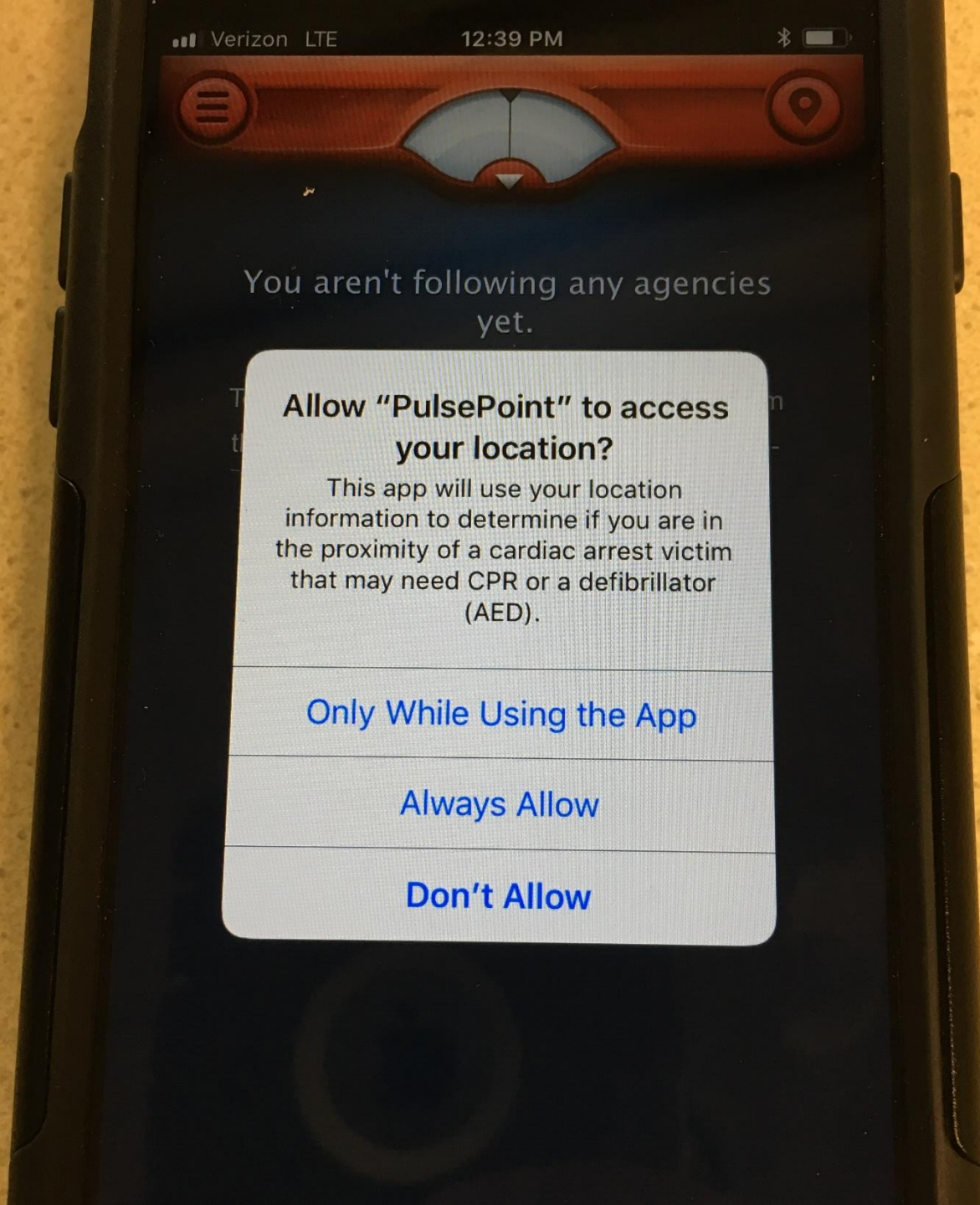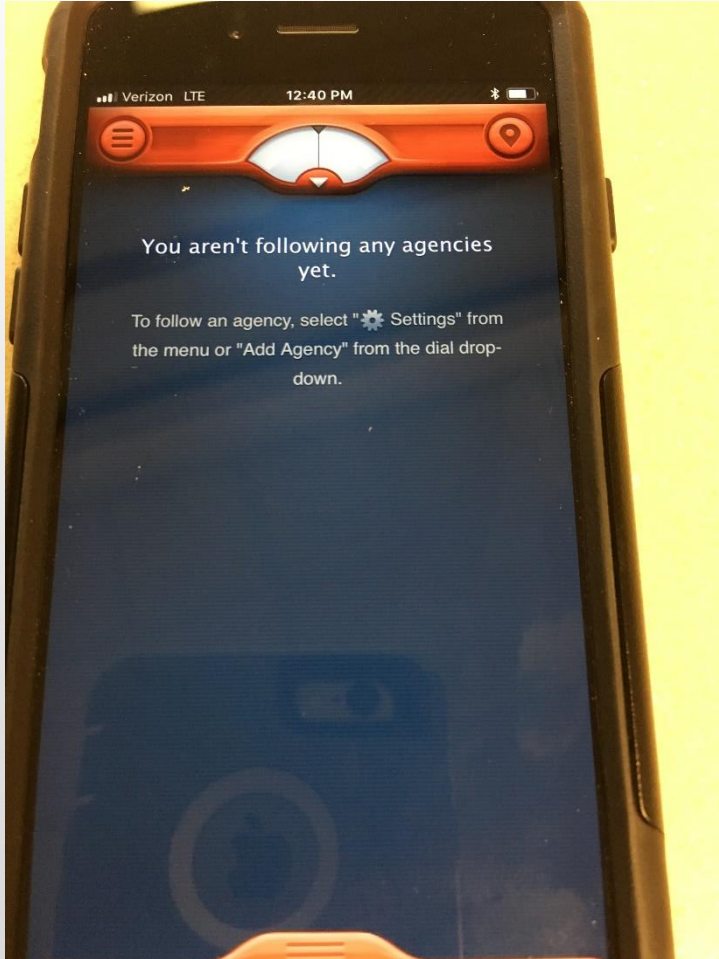
Click "Always Allow."

This way your location services will continue to run in the background, even if your app is closed. Otherwise you will need your app open continuously to receive an alert.

Next Step is to Follow our Agency

- Click the menu icon in the upper left corner (it looks like a hamburger).

- This will display a drop down menu.

Click on
"Agencies"

Type "Benton" in the search bar.

Then click on Benton/Franklin Co.
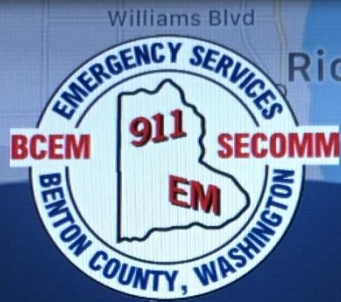
Tap the yellow "Follow" icon in the upper right corner.

Then hit the back arrow in the upper left corner.

Back to the main menu now... Please tap on "Settings" again.

Tapping "Home" will allow you to follow all calls dispatched for all agencies.
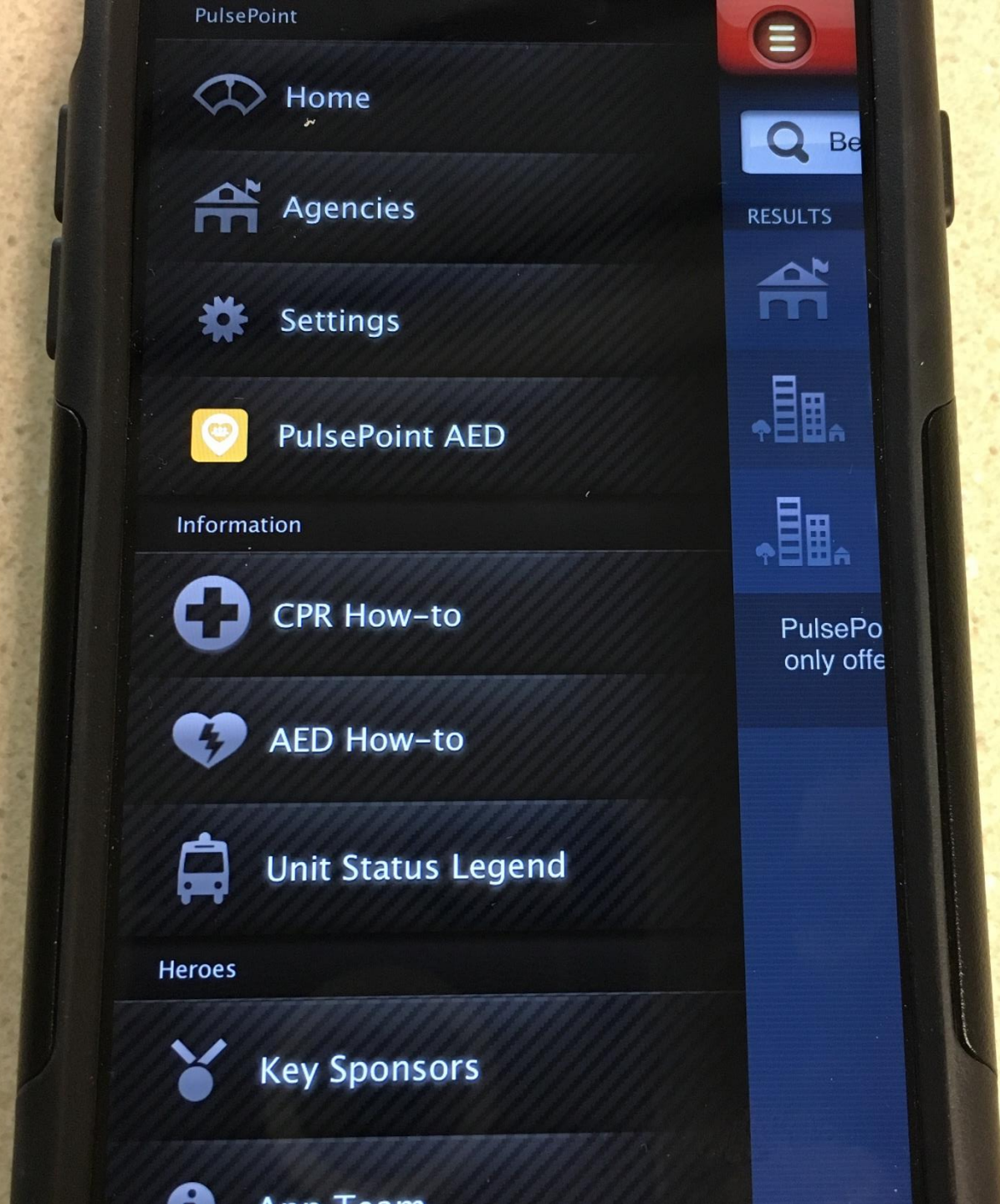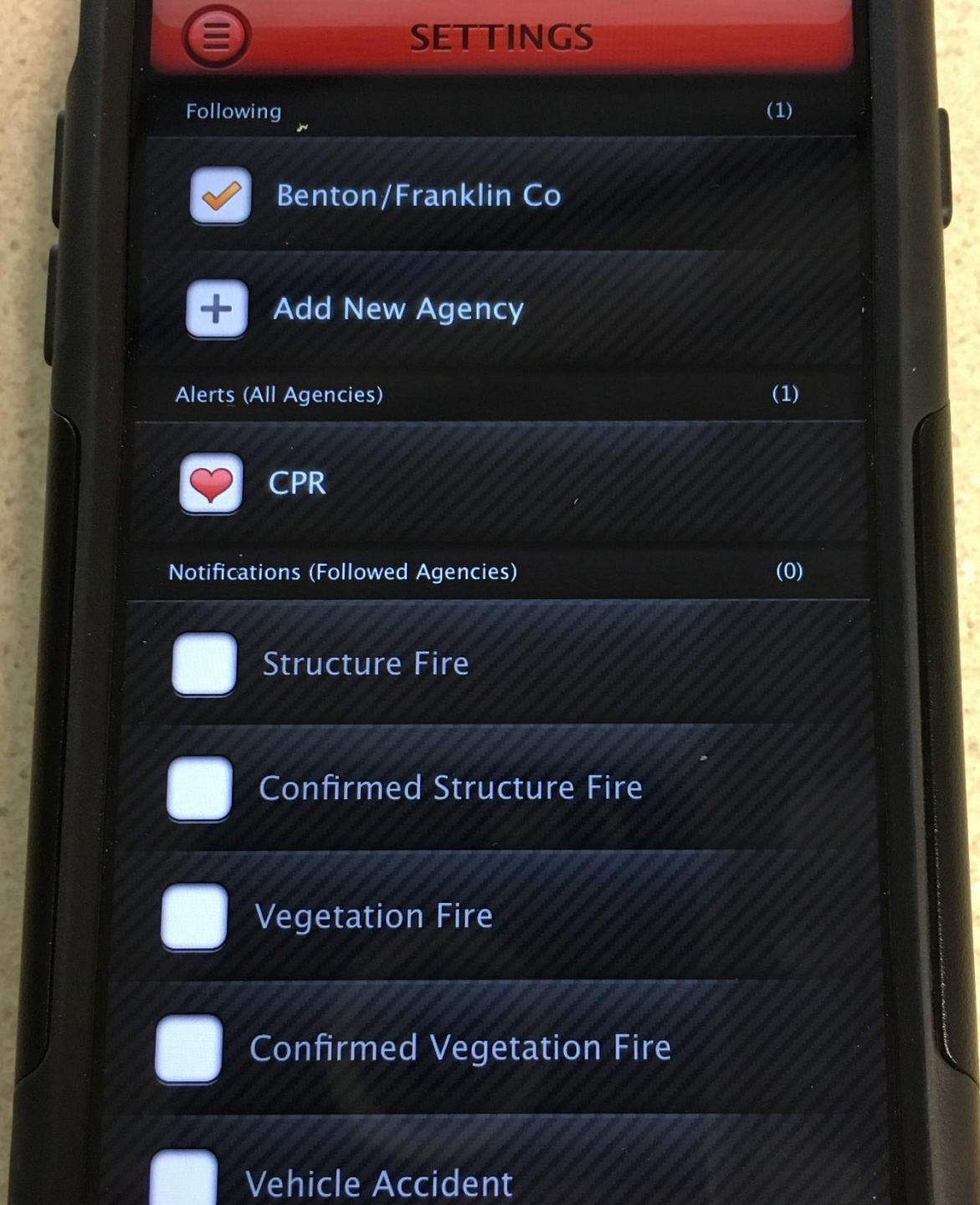
Tapping "CPR How-to" will give you instructions on performing CPR, and provide a metronome for you to follow.

If you had tapped on "Settings" you should see this display.

Make sure that the box next to "CPR" is checked with a heart. This will provide the alert for any CPR-needed event.

You can also choose to receive alerts for other calls. We do not recommend this, as your phone will create noise often. We advise you just "follow" the calls under the "Home" screen.

Questions?

- Please e-mail questions to Captain Adam Hardgrove, Richland Fire & Emergency Services.

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